## THE AMERICAN LEGION DEPARTMENT OF ILLINOIS



1080

JOLIET, ILLINOIS

COMMANDER Ronald Parks, Sr.

ADJUTANT \_\_\_\_\_ Richard Mulligan

January 18, 1996

Kenneth W. Manista Adjusters International 2100 Manchester Road Wheaton, Illinois 60187

Dear Mr. Manista;

I am writing this letter to thank Ken Manista and Adjusters International for the professionalism and timeliness in adjusting the loss of our American Legion Post Home.

It was the most devastating and stressful time of our life time. We made one of our best business decisions. We hired Ken Manista of Adjusters International to prepare our claim to our insurance company. Your knowledge and experience in this area are remarkable and your diligence in pursuing the many complex issues was instrumental in helping us achieve a fair settlement. Our contents coverage is still being considered but we know we will be treated fairly with your help and patience.

It is with no offense intended, however, that we say we hope we have no need for the services of your firm in the future, but if ever we do, we will not hesitate to call you. Further we will recommend you with full confidence to any other American Legion Post in similar circumstances.

On behalf of the officers, Directors and Members of American Legion Post 1080 we would like to say Thanks Ken, and look for an invitation to our grand opening in 1996.

Rorah Mars

Ronald Parks, Sr. Commander

Sincerely,

Paul E. Briese Head Trustee