

1900 S. Woodward Ave. Bloomfield Hills, MI 48302 Fax (248) 334-4745 (243) 334-0591

Mr. Allan Gross Globe Midwest Adjusters International 25800 Northwestern Hwy, Suite 885 Southfield, MI 48075

Dear Mr. Gross:

I would like to take this opportunity to personally thank you for the unbelievable settlement you have negotiated in our behalf in relation to our recent fire loss. I was very impressed on how you and your associate, Mr. Michael Ledger, took charge of the total process and guided me through the complicated and time consuming process of collecting on my insurance policy. Without your expertise, I surely would have made some costly errors in judgment and would have settled for much less.

Although no company ever looks forward to a disaster occurring that totally disrupts the operation, I can assure you that if it ever happens again, I will retain your services in the future. I now understand why your firm has the reputation the being the "best in the business". I can certainly testify to that statement.

Very truly yours,

Bruce E. Selik

CEO

BES/me