

# *ABTREX INDUSTRIES, Inc.*

INDIANA DIVISION

**Corrosion & Abrasion Resistant Fabrications, Linings & Coatings**

24-HOUR  
EMERGENCY  
SERVICE

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Ethan A. Gross, JD  
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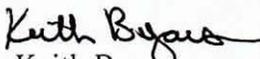
Re: Abtrex Industries Insurance Claim

Ethan,

I am writing to thank you for the outstanding job you did in getting our insurance claim resolved. After the explosion in our plant we felt comfortable the insurance company would take care of us. The damage seemed pretty straightforward so we could not understand why we would need outside professional help. It did not take long until we realized the insurance company did not seem to be taking a fair approach. Thankfully, it was recommended that I meet with you to see if you could help. After meeting briefly, it became clear to me that you could.

Hiring your firm was a great business decision. My staff and I had enough to do in order to meet production and recover from the explosion. Not having to worry about the insurance claim relieved a tremendous amount of stress form our entire team. While we focused on our business, you took care of getting our insurance claim resolved. Your expertise and tenacity, resulted in an excellent settlement. The final settlement was far greater than what the insurance company initially offered and much more than we would have received without your help. Thank you for a job well done. Please feel free to use Abtrex as a referral. I am a strong believer in business owners helping each other out. The great work your company does should not be a secret. I would recommend you and Globe Midwest Adjusters International to any business owner that has an insurance claim.

Sincerely,



Keith Byars  
President  
Abtrex Industries, Inc.