Michael & Laura Thomas c/o Red Maple PO Box 663 Belvidere, IL. 61008

September 1, 2017

Al Krockey Kyle Vandenbussche Adjusters International 500 N. Dearborn Suite 310 Chicago, IL. 60654

Dear Kyle & Al,

We wanted to personally thank you both for the excellent job you and your team did in helping us successfully settle our insurance claim.

Through your expertise and hard work, you were able to increase the insurance company's initial offer significantly and well beyond our expectations.

As owners of apartment buildings this was our first experience with a large fire loss and hopefully our last. We were not sure what to do at the time when it first occurred. We now know that the first call on any property loss should be to you and Adjusters International and would recommend anyone going through a similar fate to do the same.

You guys are true professionals and we thank you again for your guidance and help.

Sincerely

(815) 378-8349