

**OHFT Cardiff Mollison LLC**  
C/o Waveland Property Group, Inc.  
117 West Willow Avenue  
Wheaton, IL 60187

May 24<sup>th</sup>, 2018

**Adjusters International / Globe Midwest**

Attn: Alan Krockey  
500 N. Dearborn, Suite 310  
Chicago, IL 60654

Dear Al,

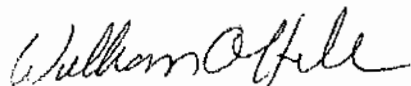
Thank you and your team for all of your assistance. After our office center building in Streamwood, Illinois was severely damaged by a windstorm, we contacted Marc Gross, an independent adjuster in California that we had worked with in the past, and he highly recommended that we contact your firm.

With the added complications of being an "out of town" property owner, we relied heavily on your advice, expertise and recommendations on how to proceed. Your team reviewed the situation, complicated by the emergency vacancy of the tenants and assumed professional, continuous communication with all of the parties, property management, insurance company, property management, contractors, etc. Your support throughout the entire process with the claim and repairs was invaluable in ensuring a fair settlement with the insurance company as well as restoration of the damage to our property.

Certainly, the devastating windstorm was unexpected, but when these incidents occur, the support from a professional firm is the right decision. I was very appreciative of your service and support throughout this process, and would not hesitate to recommend your firm.

Thank you again and we wish you every success,

On behalf of **OHFT Cardiff Mollison LLC**



William O'Hale, Manager

