



November 1, 2012

Alan Krockey
Adjusters International
500 N. Dearborn, Suite 310
Chicago, IL. 60654

Dear Al,

I wanted to thank you on behalf of my entire family for the personal support and assistance you and your staff provided after our home in Riverwoods was completely destroyed by a fire.

The first few days after the fire was such a devastating time in our lives, but your knowledge of dealing with insurance companies and your guidance helped us make the right decisions to suit out needs every step of the way.

I could never have achieved the final settlement amount we were able to reach on my own. The detailed preparation of the claim, your knowledge of our insurance policy, and understanding of the best way to present the claim to the insurance company's adjuster, made all the difference in achieving the best settlement possible.

Thank you again for all your help. I would be more than happy to provide an excellent recommendation to anyone looking for help with their property claim

Best Regards

Warren Schoen
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