

*Jamestown Designs Ltd.*

*P.O. Box 189*

*Jamestown, MI 49427*

*616 662-5010*

Globe Midwest  
25800 Northwestern Highway Suite 885  
Southfield, MI 48075  
Attn. Alan Gross

2/12/99

Re: Blaine Anderton and Craig Becker

Dear Mr. Gross:

I just wanted to take a moment and comment on the exceptional jobs that Blaine and Craig have done in advising us and handling our case.

As you know we recently experienced a major fire in our manufacturing and distribution facilities. Never having been through such an ordeal we were unsure where to turn. We received advise from "our" insurance company adjusters as well as from Blaine initially and Craig later. At the time we decided to work with your company we were still, somewhat, hesitant.

Within days we knew we had made the right decision. All the advice that Blaine and Craig had given us proved to be true. It quickly became apparent that the insurance company and it's "hired gun" adjuster was not interested in seeing that we received all we were entitled to. In fact the company had done all it can to delay, deny, and disallow coverages.

Without Blaine's early advice, and Craig's continuing advice I am confident we would not be getting fair treatment from our insurance company. Craig has done an exceptional job of walking us through our rights and preparing our claim. I am sure that without Craig's assistance we would be walking away from insurance proceeds that we have every right to, but, that the insurance company did not want to pay.

Although we have not yet reached final settlement I am confident that we are already much farther ahead in the battle than we would have been in relying on our insurance company's advice alone.

I would highly recommend your services to anyone that has experienced a similar loss.

Sincerely,

A handwritten signature in black ink, appearing to read 'S. Bowron', with a long horizontal line extending to the right.

Scott Bowron

LAW OFFICES OF  
**CURT A. BENSON, P.C.**

105 FEDERAL SQUARE BUILDING  
29 PEARL NW  
GRAND RAPIDS, MICHIGAN 49503

of Counsel  
CHARLES F BOEKELOO PC

(616) 451-8300  
FAX: (616) 451-8449

August 25, 1999

G. Craig Becker  
Globe Midwest Adjusters International  
25800 Northwestern Highway  
Suite 885  
Southfield, MI 48075

Re: Insured: Jamestown Designs, Ltd.  
Date of Loss: September 18, 1998  
Type of Loss: Fire  
Co. Claim: 567 F 249248

Dear Craig:

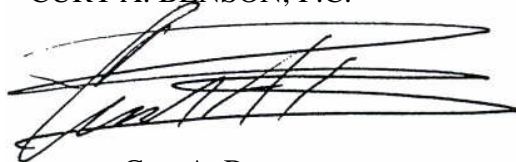
Congratulations on your skillful handling of the Jamestown Designs, Ltd. claim. If ever there was an example of the benefits of a good public adjusting company, this was one of them.

I assume my services are no longer necessary. I will therefore close my file.

I very much enjoyed meeting with you and I hope we get the opportunity to work together again.

Very truly yours,

CURT A. BENSON, P.C.

A handwritten signature in black ink, appearing to read 'Curt A. Benson', with several horizontal strokes underneath.

Curt A. Benson

CAB/srb

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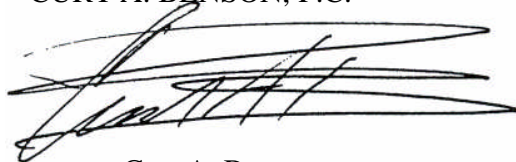
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