

May 6, 1999

Attention: Mr. Ethan Gross, Esq. Globe Midwest/Adjusters International 25800 Northwestern Highway, Ste. 885 Southfield, Michigan 48075

Dear Ethan:

I just wanted to take this opportunity to express my appreciation for the outstanding work you did in connection with the December 20^{th} fire loss at my campaign office. You and your staff at Globe Midwest/Adjusters International are to be commended for the knowledge and professionalism you brought to this task.

With my background in the insurance industry, I know that your experience and your meticulous attention to detail were instrumental in achieving a fair and equitable resolution of our claim.

Once again, thank you for a job well done!

Sincerely,

Joe Knollenberg, M.C.