



TMI Industries, Inc.

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April 5, 2002

Globe Midwest Adjusters International
25800 Northwestern Highway Suite #885
Southfield, MI 48075

Attn: Mr. Jeffrey Molino

Dear Mr. Molino:

We would like to express our gratitude to Globe Midwest Adjusters International for the tremendous effort that was put into resolving the claim with our insurance company.

The very first day that the insurance adjuster came out to see the devastation that the fire had caused we knew we were in trouble. It was stressful enough trying to continue to run our business out of different locations, we certainly didn't need to battle over what was "not" going to be covered by our insurance. We could not have done what you accomplished without the competent expertise of your company.

We are very pleased with the settlement that was made, and would not hesitate to recommend you to anyone who may suffer the type of loss that we incurred.

Again, thank you so much for your help!

Sincerely,

TMI INDUSTRIES, INC.

Terry & Glenn Parsil