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October 31, 1990

JOHN A DEMARCO

BRUCE J SAGE

Mr. Robert Levin Globe Midwest Corporation 29580 Northwestern Highway Suite 104 Southfield, MI 48034

RE: Fire Loss; 2594 Derby, Birmingham

Dear Bob:

My wife and I would like to extend to you, your father and Ray Steinberg our most sincere gratitude and appreciation for the way that your company handled our loss. Not only were the results of your efforts beyond our expectation, but the understanding and sympathy that we received from all of your employees was indeed gratifying and appreciated. I will not soon forget my memory of Ray literally sifting through ashes with his bare hands to take a proper inventory of the hand tools that were lost.

Please feel free to show this letter to anyone as a reference and an endorsement for Globe Midwest. You may even have a prospective client contact me to answer any questions or address any reservation that they may have.

Kindest regards

Bruce J. Sage

BJS/dt