



# VKW Hardwoods

*Quality Michigan Hardwoods*

395 54TH STREET, S.W. • GRAND RAPIDS, MICHIGAN 49548-5613  
PH. 616-532-3678 • FAX 616-532-8690

August 19, 2004

Allen Gross  
Larry Fucinari  
Globe Midwest/Adjusters International  
25800 Northwestern Highway  
Suite 885  
Southfield, MI 48075

Dear Allen and Larry:

You and your team of professionals did an excellent job in representing us after the large fire destroyed one of our warehouses. Although I was a little skeptical in the beginning, there is absolutely no doubt in my mind now that we did the right thing in contracting your company to represent us.

I was impressed with your professionalism and quick response. Both kept our insurance claim on track for an early and fair settlement.

Thank you,

John Bower

/qb



[www.vkwhardwoods.com](http://www.vkwhardwoods.com)

