



***Palisades Yacht Club
Lake of the Ozarks***

June 12, 2007

Adjusters International
ATTN: Mr. John G. Levy
25800 Northwestern Highway
Southfield, MI 48075

RE: Insurance Settlement

Dear John:

On behalf of the Board of Palisades Yacht Club, I would like to take this opportunity to thank you and Howard Mishne for your help in obtaining the recent settlement with our insurance carrier. Our claim was the result of damages to our facilities at the Club which occurred on December 1, 2006. Your company's prompt professional handling of our claim resulted in a settlement which we feel is very satisfactory, and I would especially like to acknowledge Howard for his hard work in preparing and presenting this claim. It was clear to the Board of Palisades that your team's thorough knowledge of the process, identifying the correct engineers, preparation of the claim, and frequent discussions with the adjuster was essential to our final settlement.

I would be happy to recommend Adjusters International to anyone in need of professional insurance claim management. Thank you once again.

Sincerely,

A handwritten signature in black ink, appearing to read "Dennis Palmer". The signature is written in a cursive style with some loops and flourishes.

Dennis Palmer
Commodore