

Sharon Elizabeth Carter
1895 Chartwell Trace
Stone Mountain, Georgia 30087

January 10, 2008

Mr. Larry Fucinari
Globe Midwest/Adjusters International
25800 Northwestern Highway
Suite 885
Southfield, Michigan 48075

Dear Mr. Fucinari,

On behalf of my mother, Elizabeth R. Boven, my siblings, and myself, I want to thank you for all of your help. Prior to the July 7, 2007 fire that destroyed my mom's home on Lake Michigan, I did not even know that advocates for the homeowner existed. In retrospect, I do not know how an individual could deal effectively with a fire in the absence of an advocate, especially a good one such as you. You were always prompt, courteous, and thorough, and your advice was spot on.

After the relief of knowing that my mom had not been hurt in the fire, our attention was suddenly focused on restructuring her life in that painful aftermath. We were emotionally and fiscally vulnerable. I can only imagine how many fruitless phone calls and trips we would have made, if it had not been for your guidance.

Fortunately our lives have returned to normal, and in the relatively short period of just six months. I am convinced that this would not have been possible in the absence of your expertise and kindness.

Sincerely,



Shari Carter