

**GORDON-BEGIN PROPERTIES**

31530 Concord Drive  
Madison Heights, MI 48071  
Telephone 248-585-0800  
Fax 248-585-2667

April 20, 2009

Mr. L. M. Fucinari  
Globe Midwest / Adjusters International  
25800 Northwestern Hwy. Suite 885  
Southfield, MI 48075

RE: Water Damage Claim - Concord Towers

Dear Mr. Fucinari:

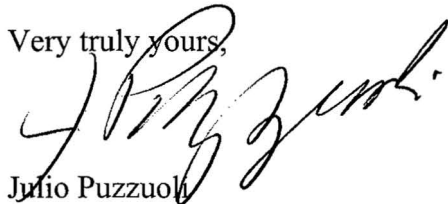
On behalf of Gordon-Begin Properties, I would like to thank you for your invaluable assistance in handling our devastating water damage claim this past January.

We were seriously concerned that with more than \$1,000,000.00 in damage, our tenants would suffer insurmountable disruption. We were also concerned that any disruption would result in lost tenants and harm our exemplary record as property managers.

Having known Globe Midwest and its people since 1982, I knew I could depend on you. Even after our previous successes with Globe Midwest, I was still surprised at the result and the speed with which it was achieved.

I hope we never have to call you again, but just in case, I will keep your phone number handy.

Very truly yours,

A handwritten signature in black ink, appearing to read 'Julio Puzzuoli', written over the typed name.

Julio Puzzuoli  
VP/General Manager  
Gordon-Begin Properties