

CARRIAGE CONVERSION PROJECT, LLC

2425 Fountainview, suite 105

Houston TX, 77057

832-501-9001

September 1, 2009

Mr. Ethan A. Gross, JD
Adjusters International
25800 Northwestern Hwy.
Suite 885
Southfield, MI 48075

Re: Carriage House Apartments

I would like to take this opportunity to express my appreciation personally and on behalf of Carriage House Apartments to the team at Adjusters International. Not ever having dealt with a situation of such magnitude as ours in Galveston, TX when Hurricane Ike swept through, we were not familiar with the services of a public adjuster. However, due to the substantial loss we incurred we felt it was in our best interest to look to the experts in the field.

Following the loss it was imperative that our team focus on restoring the property and getting tenants back in their units. You immediately instilled in us a level of confidence in you and your company that allowed us to focus our efforts on these critical tasks while you worked on the insurance claim. Your knowledge of the process and tenacity resulted in an excellent settlement that could not have been achieved without you. At the end of it all it was clear that Adjusters International sincerely looks out for the clients' best interest. I am very pleased with the results and confident that we would not have achieved this without the assistance Adjusters International. Please feel free to use us as a reference.

Thank you,

Guy Porat, CEO

