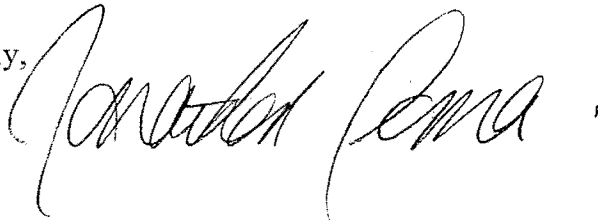


JONATHAN TOMA  
6038 ORCHARD RIDGE COURT  
WEST BLOOMFIELD, MI. 48322

To whom it may concern,

My family and I recently had considerable water damage to our home. We had no idea what to do or where to turn. I was advised by a friend to call Globe Midwest Adjusters International. Upon our first visit from the Globe adjusters, we realized what a good decision it was to make that call. Though the adjuster assured me all would be taken care of, I really had no idea what to expect or how involved making a claim would be. My building adjuster Karl Zetting and contents adjuster, Melissa Marx took immediate control of every situation. They negotiated a building claim beyond my expectations. Every contents item was documented with undisputable backup. My temporary living conditions were perfect. My family is grateful for the efforts of Karl and Melissa and I hope that this letter can serve as my recommendation to anyone unfortunate enough to have a loss as we did. Having this team on my side made the tragedy almost seamless and for that I am truly grateful.

Sincerely,

A handwritten signature in black ink, appearing to read "Jonathan Toma". The signature is fluid and cursive, with a large initial "J" and a long, sweeping underline.