

NORTH STREET PROPERTIES
One Conway Park
100 North Field Drive Suite 110
Lake Forest, Illinois 60045

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August 9, 2013

Howard S. Mishne
Adjusters International
25800 Northwestern Highway
Suite 885
Southfield, MI 48075

Dear Howard,

I'm writing to thank you for the excellent work on claims handled for North Street Properties. We have used you on two substantial fire claims, with very favorable results on both.

In each case, you worked professionally with the representatives from the insurance company to achieve significant settlements on our claims. In addition to settling the claim in our best interest, you interfaced with the adjuster, contractors, consultants and our lender to take the burden off of our staff. As we are based in Chicago, with properties in other states it is difficult for us to manage a large claim from the corporate offices. By engaging you, we were able to save significant time & expenses.

In the end, your fee was an investment which paid off in many ways for our company. We will be glad to recommend your services to potential clients.

Sincerely,

Ivan Djurin

ID:sd