

DICK RAYL & ASSOCIATES
A Real Estate Development and Management Company

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Steven Greene
Globe Midwest-Adjusters International
25800 Northwestern Highway
Suite 885
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Mr. Greene,

I wanted to take a moment and let you know how much I appreciate the services your firm provided us with our insurance claims regarding tornado damages to two of our commercial properties.

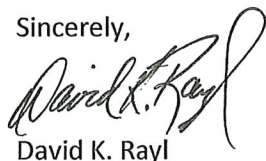
One of our buildings was a retail stand-alone facility and the other was a commercial office building. Both incurred severe damages from a tornado. Initially, it appeared that our claims were going to be handled with special attention and in an expeditious manner. As time passed, and the reality set in with delays and unresponsiveness with our claims which in turn became quite a burden. This turned into great concern as to if the claims were going to be fairly treated.

As time went by, it became obvious that I was going to need assistance with the claims and it was becoming too much of a burden to deal with on my own. That is when I requested your services to help with these claims and I am grateful that I did. Your assistance with these claims not only expedited the process, but let us to a fair and reasonable settlement.

One of the most significant occurrence with this whole process was when I was informed, by one of the insurance claims representatives; the fact that we utilized your services was definitely helpful in getting the results we were finally able to obtain.

The services provided by Globe Midwest-Adjusters International provided are with expertise and provide for simplification in the settlement process. I would highly recommend anyone dealing with a significant insurance claim consider the services provided by Globe Midwest-Adjusters International.

Sincerely,



David K. Rayl