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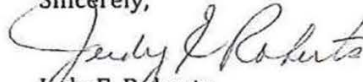
When our RV dealership suffered a fire last year no one could have prepared us for the nightmare that followed. We knew how to run our company. We figured how hard could it be to recover from the fire? Besides, we were insured and thought our insurance company would take care of us.

It became apparent very quickly that we were out of our league and needed professional help. We were lucky to have met with Dow Brooks and you shortly after the fire. We had numerous issues to deal with such as coinsurance, business interruption, extra expenses, and valuation of our building and contents loss. We now know how important it is to hire an expert to help guide through the process and undertake the monumental task of assessing the value of everything lost.

Thankfully you and your team of experts including Chris Glenister, Vic Johnson and Heather Connell came to the rescue. You made sure we received all of the insurance proceeds we were entitled to. Your team was very proactive and professional. Chris Glenister did a wonderful job helping us calculate and negotiate the business income loss. Heather Connell meticulously inventoried all of the contents and commercial property. If we had a question we always knew where to turn.

We can't thank you and your team enough for your hard work and dedication. Please feel free to use us as a reference for anyone considering hiring your firm. Your fees and service are money well spent.

Sincerely,


Judy E. Roberts
President