

Charles L. Keagle Chairman of the Board

THE C&C ORGANIZATION

(A California Corporation)

May 31, 1991

The Greenspan Company 3600 Wilshire Blvd. - Suite 300 Los Angeles, CA 90010

RE: Fire Loss 1/20/89 Cask 'n Cleaver

Gentlemen:

On behalf of the Cask 'n Cleaver, I would like to take this opportunity to thank the Greenspan Company for your help and assistance in the adjustment of our fire loss.

Your staff relieved our own personnel of having to spend many hours learning our ways through the complicated adjustment process Your efforts and the benefits realized were well worth while.

Again, our thanks to all of your staff.

Sincerely,

THE C & C ORGANIZATION

Charles L. Keagle

Chairman of the Board

CLK: cab



THE C&C ORGANIZATION

(A California Corporation)

April 9, 1992

Mr. Bill Rake The Greenspan Company 3600 Wilshire Boulevard Suite 300 Los Angeles, CA 90010-0025

Dear Bill:

Enclosed is check number 19086 in the amount of \$2,366.45 representing 5% of the final settlement our contents replacement claim with Liberty Mutual. At long last, this concludes our struggles with insurance companies and also unfortunately, our relationship with Greenspan. Bill, it has been a pleasure working with your organization. I don't know that we could have maintained our sanity without you folks! Thanks again.

Best regards,

The C & C Organization

Michael G. Shane

Controller

- enclosure