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To Whom It May Concern:

Last December in the midst of my holiday travels my home was flooded by a ruptured water line. Initially, my insurance company told me the emergency dry down procedures were sufficient and with minor repairs my home would be fixed in no time at all. Little did I know this was the first of many attempts by my insurance carrier to minimize the claim. Quickly I realized I needed someone representing me and not the insurance company. I turned to The Greenspan Company / Adjusters International.

Having never been through a major property claim, I was unprepared to stand up to the insurance company and their consultants. Gordon Scott initially promised a team approach with a well coordinated strategy and what I got was no less than hall of fame caliber.

Your Team educated me on the available coverage's my policy provided. You were able to obtain maximum rental value while my home was untenable, correctly valued my person belongings including my extensive wine collection, and ensured the mandated code upgrades were included in the final settlement. In the end I received over \$3,500,000 when I was originally offered less than \$500,000.

Dealing with an insurance company takes a true professional who has the necessary experience and expertise. Greenspan filled that role and was truly an advocate on my behalf. I am forever grateful for the tireless hours you invested into adjusting my claim and the successful resolution you were able to achieve.

If anyone ever needs convincing you are the right company to hire please have them call me immediately! Thank you again.

Sincerely,



Michael Tuite